

Cost Share Programmes - Patient Privacy Statement

Roche would like you to know that we treat your personal information securely and in accordance with the Privacy Act 2020.

Roche collects your personal information (name, date of birth, email address and evidence of payment) for the purpose of undertaking the cost-share programme (CSP). Your health professional provides us with this information. You can choose not to provide consent for your healthcare professional to provide Roche with your personal information but that may mean we're unable to enrol you in the CSP or it may mean that we're unable to communicate directly with you. If no email address is provided to Roche, emails will be sent to your healthcare professional/treatment centre.

We keep your personal information safe by using uses technology and security precautions, rules and other procedures to protect your personal information from unauthorized access, improper use, disclosure, loss or destruction. To ensure the confidentiality of your personal information, Roche also uses industry standard firewalls and password protection. In addition, only staff involved in running the CSP have access to your information. We will keep your personal information for 10 years, at which point we will securely destroy it by erasing all digital information.

Any information received by Roche regarding a side effect you experience on a Roche medicine (as part of a CSP) will be forwarded to Roche Drug Safety and shared offshore with other Roche agencies/legal entities. Roche Drug Safety may contact your clinician for further information. Roche will take reasonable steps to ensure that the overseas entity will protect your personal information in a way that, overall, provides comparable safeguards to those in the Privacy Act 2020. Examples of such reasonable steps include a written agreement between Roche and the overseas recipient or making reasonable enquiries regarding the data protection standards of the country in which the recipient is located. Your participation in the CSP constitutes your consent for your personal information to be disclosed to overseas entities. We're required to collect side effect information by law.

For more information about how Roche protects your privacy, view our [Privacy Statement](#). You can contact Roche's Privacy Officer at nz.info@roche.com to view or correct the information we hold about you.